



Internship - Portuguese Travel Customer Advisor (Berlin-based)

What we offer

- Active collaboration in a fast-growing company
- Work-life balance: flexible working hours, full compensatory time off for accumulated overtime and monthly allowance for home-office
- A lot of responsibility in a young and international team right from the very beginning
- Office in the middle of vibrant Berlin-Kreuzberg
- Regular meetings with the international team
- Competitive salary (Bachelor 600€/month, Master 800€/month)

Your tasks and responsibilities

- **Communication Management:** You provide exceptional customer service via phone, e-mail or WhatsApp (in Portuguese) by addressing client inquiries and resolving issues promptly, while working well-structured and goal-oriented
- **Booking Management:** You manage bookings efficiently and proactively, ensuring that the whole process runs smoothly and flawlessly
- **Partner Communication:** You communicate with our partners (camp organisers) and build strong relationships
- **Content Management:** You create and manage Portuguese content for our website together with our content team
- **SEO Management:** You collaborate with the marketing team to create and implement an effective SEO strategy

Your profile

- You like working with a young and ambitious team
- You are motivated and want to generate awareness for our product and brand
- You like writing and editing texts, with a strong sense for details and a perfect grammar
- Fluency in Portuguese and very good command of English is a must
- Knowledge of other languages (German, Dutch, Spanish, French, Italian) is a plus
- You want to develop a career in an intercultural environment
- The internship is mandatory in the course of your studies/university program
- The internship duration is minimum 3 months
- **Bonus:** You attended a holiday camp - as a child or as a camp counselor

About Juvigo

Juvigo is Europe's most comprehensive booking platform for holiday camps and youth trips and one of the fastest growing tourism companies in Europe. We are particularly characterised by our growing diversity and constant professionalism. Our international team is located in Berlin Kreuzberg.

Please send us your application (CV) to career@juvigo.pt !

Mandatory internship. Flexible starting date.